## MEMBER QUESTION TO PORTFOLIO HOLDER at Place Scrutiny Committee – 14 September 2017

<u>Response to be made by Councillor Bialyk Portfolio Holder Health and Wellbeing,</u> <u>Communities & Sport</u>

## Question from Councillor Packham

Please could you outline the communications strategy on the closure of Riverside, and what the Council and Legacy Leisure are doing to ensure the centres users, residents and members are kept up to date? I understand that there are plans for a user's Facebook group - could you confirm when this will be live?"

## **Response**

Councillor Bialyk as Portfolio Holder Health and Wellbeing, Communities & Sport responded to the question and referred to the presentation which would be made by the City Surveyor later at the meeting. He recognised there was some concern about the progress being made at the Riverside Leisure Centre. It was important to keep the public informed and to that end he confirmed that Exeter City Council was committed to issuing regular updates on the repair work.

The latest copy of the Exeter Citizen was being delivered to every home in Exeter this week and included the latest update. Information would continue to be issued through the Council's website and through social media, as well as keeping the wider media updated on the latest developments.

Updates were also provided for the Riverside Leisure Centre's own Facebook page and to Legacy Leisure to update their members on the latest situation. Legacy Leisure continued to refer telephone enquiries to the Communications Team at Exeter City Council for updates.

There was no supplementary question.